

Dental Health Care Program for Eligible Employees and Dependents

# Certificate of Coverage

# FLC50

Provided by:

Delta Dental Insurance Company 1130 Sanctuary Parkway, Suite 600 Alpharetta, GA 30009 800-422-4234

Delta Dental provides Benefits as a Prepaid Limited Health Service Organization as described in Chapter 636 of the Florida Statutes

deltadentalins.com

# CERTIFICATE OF COVERAGE

Delta Dental Insurance Company

DeltaCare USA Dental Health Care Program

This booklet is a Certificate of Coverage ("Certificate") for your DeltaCare USA Dental Health Care Program ("Program") provided and administered by Delta Dental Insurance Company ("Delta Dental"). The Program has been established and is administered in accordance with the provisions of a Group Dental Service Contract ("Contract") issued by Delta Dental.

### THE CERTIFICATE CONSTITUTES ONLY A SUMMARY OF THE PROGRAM. THE CONTRACT MUST BE CONSULTED TO DETERMINE THE EXACT TERMS AND CONDITIONS OF THE COVERAGE PROVIDED UNDER IT.

A COPY OF THE CONTRACT WILL BE FURNISHED UPON REQUEST. ANY DIRECT CONFLICT BETWEEN THE CONTRACT AND THE CERTIFICATE WILL BE RESOLVED ACCORDING TO THE TERMS WHICH ARE MOST FAVORABLE TO YOU. READ THIS CERTIFICATE CAREFULLY AND COMPLETELY.

Benefits for preexisting conditions (e.g. missing teeth) are covered under the DeltaCare USA Program. However, Benefits are not provided for dental treatment in progress at inception of eligibility in this Program. Refer to Exclusion of Benefits #13.

PLEASE READ THE FOLLOWING INFORMATION SO YOU WILL KNOW HOW TO OBTAIN DENTAL BENEFITS.

The telephone number where you may obtain information about Benefits is 800-422-4234.

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# Definitions

As used in this booklet:

Administrator means Delta Dental Insurance Company ("Delta Dental") or other entity designated by Delta Dental, operating as an Administrator in the state of Florida. Administrative functions described in the Contract and in this booklet may be performed by the Administrator, as designated by Delta Dental. The mailing address for the Administrator is P.O. Box 1803, Alpharetta, GA 30023. The Administrator will answer calls directed to 800-693-2589.

**Benefits** mean those dental services which are provided under the terms of the Group Dental Service Contract and described in this booklet.

**Client** means the applicant (employer or other organization) contracting to obtain Benefits for Eligible Employees.

**Contract Dentist** means a Dentist who provides services in general dentistry or pediatric dentistry and who has agreed to provide Benefits to Enrollees under this Program.

**Contract Orthodontist** means a Dentist who specializes in orthodontics, and who has agreed to provide Benefits to Enrollees under this Program.

**Contract Specialist** means a Dentist who provides Specialist Services and has agreed to provide Benefits to Enrollees under this Program.

**Copayment** means the amount charged to an Enrollee by a Contract Dentist for the Benefits provided under this Program.

**Dentist** means a duly licensed Dentist legally entitled to practice dentistry at the time and in the state or jurisdiction in which services are performed.

**Eligible Dependent** means any dependent of an Eligible Employee who is eligible for Benefits as described in this booklet.

**Eligible Employee** means any employee or group member who is eligible for Benefits as described in this booklet.

**Emergency Services** mean only those dental services immediately required for alleviation of severe pain, swelling or bleeding, or immediately required to avoid placing the Enrollee's health in serious jeopardy.

**Enrollee** means an Eligible Employee ("Primary Enrollee") or an Eligible Dependent ("Dependent Enrollee") enrolled to receive Benefits.

**Open Enrollment Period** means the period preceding the date of commencement of the contract term or the 30-day period immediately preceding the annual anniversary of the contract term or a period as otherwise requested by the Client and agreed to by Delta Dental.

**Optional** means any alternative procedure presented by the Contract Dentist that satisfies the same dental need as a covered procedure, is chosen by the Enrollee, and is subject to the limitations and exclusions of the Contract.

**Preauthorization** means the process by which Delta Dental determines if a procedure or treatment is a referable Benefit under the Enrollee's plan.

**Specialist Services** mean services performed by a Dentist who specializes in the practice of oral surgery, endodontics or periodontics, and which must be preauthorized by Delta Dental.

**Spouse** means a person related to or a partner of the Primary Enrollee:

- as defined and as may be required to be treated as a Spouse by the laws of the state where the Contract is issued and delivered;
- 2) as defined and as may be required to be treated as a Spouse by the laws of the state where the Primary Enrollee resides; and
- 3) as may be recognized by the Client.

We, Us or Our means Delta Dental or the Administrator as appropriate.

# **Eligibility for Benefits**

Eligible Employees and Eligible Dependents receive Benefits as soon as they are enrolled in the Program. Subject to cancellation as provided under this Program, enrollment of Eligible Employees and Eligible Dependents is for a minimum period of one year.

You are eligible to enroll as an Eligible Employee if you meet the eligibility requirements defined by the Client.

Eligible Dependents become eligible on:

- 1) the date you are eligible for coverage;
- 2) as soon as an Eligible Dependent becomes your dependent, or at any time subject to a change in legal custody or lawful order to provide Benefits.

Eligible Dependents include Primary Enrollee's Spouse and children as follows:

- from birth to the end of the calendar year in which they turn 25 if they are supported by the Primary Enrollee, live in the Primary Enrollee's household or are enrolled as full-time or part-time students in an accredited school;
- grandchildren up to 18 months of age if the parent is a covered dependent; and
- 3) from the beginning of the calendar year in which occurs their 26th birthday to the end of the calendar year in which they turn 30 if they do not have children of their own, they are Florida residents or full-time or part-time students and not provided coverage as a named subscriber, insured, enrollee or covered person under any other group, blanket or franchise health insurance policy or individual health benefits plan or is not entitled to benefits under Title XVIII of the Social Security Act.

Children include natural children, stepchildren, foster children, adopted children, children placed for adoption, custodial children, children for which the employee has been appointed legal guardian and newborn children, including a newborn child of a covered dependent child and children of a partner as recognized by the Client. Children/students must be dependent upon the Primary Enrollee for support and maintenance. The dependents of Primary Enrollees are eligible to enroll on the same date that the employee, of whom they are a dependent, becomes a Primary Enrollee. Later-acquired dependents become eligible as soon as they acquire dependent status.

Newborn children, including a newborn child of a covered dependent child or a newborn child where a written agreement to adopt has been entered into prior to birth, are eligible from the moment of birth. Adopted children are eligible from the moment of placement in your residence, or in the case of a newborn child, from the moment of birth, if you have entered into a written agreement to adopt the child prior to the birth of the child. Notice of birth, adoption placement, foster home placement or other custodial placement of a child with employee must be received within 31 days of the birth or placement. If notice of birth or adoption is received within the 31 day notice period, no additional premiums are due during the notice period. If notice is received within 60 days of the birth or adoption placement instead of 31 days, coverage will be effective from the date of birth or placement, but the Enrollee must pay any additional Premium from the date of birth or placement. Eligibility for a newborn child of covered dependent child terminates 18 months after the birth of the newborn.

An overage dependent child is eligible if:

- he/she is incapable of self-sustaining employment because of a physically or mentally disabling injury, illness or condition that began prior to reaching the limiting age;
- 2) he/she is chiefly dependent on the Eligible Employee for support; and
- 3) proof of dependent's disability is provided within 31 days of request. Such requests will not be made more than once a year following a two year period after this dependent reaches the limiting age. Enrollment will continue as long as the dependent relies on the Eligible Employee for support because of a physically or mentally disabling injury, illness or condition that began before he/she reached the limiting age.

Dependents on active military duty are not eligible.

### Premiums

This Program requires premiums to be paid to us. If you are required to pay all or any portion of the premiums, you will be advised of the amount prior to enrollment and it will be deducted from your earnings by payroll deduction, or you will be requested to pay it directly. The Client will be responsible for sending all payments of premiums to us except payments you are requested to pay directly.

# How to use the DeltaCare USA Program -Choice of Contract Dentist

To enroll in this Program, you must select a Contract Dentist for both yourself and any Dependent Enrollee. You and your Eligible Dependents may select more than one Contract Dentist per family member. If you fail to select a Contract Dentist or the Contract Dentist selected becomes unavailable, we will request the selection of another Contract Dentist or assign you to a Contract Dentist. You may change your assigned Contract Dentist by directing a request to the Customer Service department at 800-693-2589. In order to ensure that your Contract Dentist is notified and our eligibility lists are correct, changes in Contract Dentists must be requested prior to the 21st of the month for changes to be effective the first day of the following month.

Shortly after enrollment you will receive a DeltaCare USA membership packet that tells you the effective date of your Program and the address and telephone number of your Contract Dentist. After the effective date in your membership packet, you may obtain dental services which are Benefits. To make an appointment, simply call your Contract Dentist's facility and identify yourself as a DeltaCare USA Enrollee. Initial appointments should be scheduled within four weeks unless a specific time has been requested. Inquiries regarding availability of appointments and accessibility of Dentists should be directed to the Customer Service department at 800-693-2589.

EACH ENROLLEE MUST GO TO HIS OR HER ASSIGNED CONTRACT DENTIST TO OBTAIN COVERED SERVICES, EXCEPT FOR SERVICES PROVIDED BY A SPECIALIST PREAUTHORIZED BY DELTA DENTAL, OR FOR EMERGENCY SERVICES REQUIRED WHILE 35 MILES OR MORE FROM THE CONTRACT DENTIST'S FACILITY. ANY OTHER TREATMENT IS NOT COVERED UNDER THIS PROGRAM.

If your assigned Contract Dentist's agreement with Delta Dental terminates, that Contract Dentist will complete (a) a partial or full denture for which final impressions have been taken, and (b) all work on every tooth upon which work has started (such as completion of root canals in progress and delivery of crowns when teeth have been prepared).

# Benefits, Limitations and Exclusions

This Program provides the Benefits described in the *Description of Benefits and Copayments* subject to the limitations and exclusions. The services are performed as deemed appropriate by your attending Contract Dentist. A Contract Dentist may provide services either personally or through associated Dentists, technicians or hygienists who may lawfully perform the services.

# **Copayments and Other Charges**

You are required to pay any Copayments listed in the *Description of Benefits and Copayments* directly to the Dentist who provides treatment. Charges for broken appointments (unless notice is received by the Dentist at least 24 hours in advance or an emergency prevented such notice), and charges for visits after normal visiting hours are listed in the *Description of Benefits and Copayments*.

### **Emergency Services**

You should contact your assigned Contract Dentist for Emergency Services whenever possible. If you are unable to reach your Contract Dentist for Emergency Services, you should call the Customer Service department at 800-693-2589 for assistance in obtaining urgent care. During non-business hours or if you are 35 miles or more from your assigned Contract Dentist, you do not need a referral and may seek treatment from a Dentist other than your assigned Contract Dentist.

Benefits for emergency treatment received from any Dentist, other than the assigned Contract Dentist, are limited to a maximum of \$100.00 per emergency, per Enrollee. You are responsible for the Copayment(s) as well as any charges over the \$100.00 benefit maximum.

Emergency dental care is limited to palliative treatment for the elimination of dental pain. Further treatment must be obtained from the assigned Contract Dentist.

### **Specialist Services**

Specialist Services must be referred by the assigned Contract Dentist and must be preauthorized by Delta Dental. All preauthorized Specialist Services will be paid by us less any applicable Copayments. If the services of a Contract Orthodontist are needed, please refer to Orthodontics in the *Description of Benefits and Copayments*, and the limitations and exclusions to determine which procedures are covered under this Program.

# **Claims for Reimbursement**

Claims for covered Emergency Services or preauthorized Specialist Services must be submitted to us within 90 days of the end of treatment. Valid claims received after the 90 day period will be reviewed if you can show that it was not reasonably possible to submit the claim within that time. Except in the absence of legal capacity of the claimant, all claims must be received within one year of the treatment date. The address for claims submission is: Claims Department, P.O. Box 1810, Alpharetta, GA 30023.

In the event we fail to pay a Contract Dentist or Contract Specialist, you will not be liable to that Dentist for any sums owed by us. By statute, the DeltaCare USA provider contract contains a provision prohibiting a Contract Dentist or Contract Specialist from charging an Enrollee for any sums owed by Delta Dental.

Except for the provisions in *Emergency Services*, if you have not received Preauthorization for treatment from an out-of-network Dentist, and we fail to pay that out-of-network Dentist, you may be liable to that Dentist for the cost of services.

# **Coordination of Benefits**

This Program provides Benefits without regard to coverage by any other group insurance policy or any other group health benefits program if the other policy or program covers services or expenses in addition to dental care. Otherwise, Benefits provided under this Program by specialists or out-of-network Dentists are coordinated with such other group dental insurance policy or any group dental benefits program. The determination of which policy or program is primary shall be governed by the rules stated in the Contract.

When this plan is secondary, it may reduce its Benefits so that the total Benefits paid or provided by all plans during a claim determination period are not more than 100 percent of total Allowable Expenses. "Allowable Expense" is defined as a service or expense, including deductibles and Copayments, that is covered at least in part by any of the plans covering the person.

An Enrollee shall provide to Delta Dental, and Delta Dental may release to or obtain from any insurance company or other organization, any information about the Enrollee that is needed to administer coordination of benefits. Delta Dental shall, in its sole discretion, determine whether any reimbursement to an insurance company or other organization is warranted under these coordination of benefits provisions, and any such reimbursement paid shall be deemed to be Benefits under this Contract. Delta Dental shall have the right to recover from a Dentist, Enrollee, insurance company or other organization, as Delta Dental chooses, the amount of any Benefits paid by Delta Dental which exceeds its obligations under these coordination of benefit provisions.

# **Enrollee Complaint Procedure**

Informal Grievances

An Enrollee who has a grievance against Delta Dental for any matter arising out of this Contract may make an informal complaint by calling the toll-free number 800-693-2589. A grievance is not considered formal until Delta Dental receives a written complaint.

Formal Grievances

Written complaints may be addressed to:

Quality Management Department P.O. Box 1860 Alpharetta, Georgia 30023

Written communication must include 1) the name of the patient, 2) the name, address, telephone number and identification number of the Primary Enrollee, 3) the name of the Client and 4) the Dentist's name and facility location.

For complaints involving an adverse benefit determination (e.g. a denial, modification or termination of a requested benefit or claim) the Enrollee must file a request for review (a complaint) with Delta Dental within one year after receipt of the adverse determination. Our review will take into account all information, regardless of whether such information was submitted or considered initially. The review shall be conducted by a person who is neither the individual who made the original benefit determination, nor the subordinate of such individual. Upon request and free of charge, we will provide you with copies of any pertinent documents that are relevant to the benefit determination, a copy of any internal rule, guideline, protocol, and/or explanation of the scientific or clinical judgment if relied upon in making the benefit determination. If the review of a denial is based in whole or in part on a lack of medical necessity. experimental treatment, or a clinical judgment in applying the terms of the Contract. Delta Dental shall consult with a Dentist who has appropriate training and experience. If any consulting Dentist is involved in the review, the identity of such consulting Dentist will be available upon request.

Within 10 business days of the receipt of any complaint, including adverse benefit determinations as described above, the quality management coordinator will forward to you an acknowledgement of receipt of the complaint. Certain requests may require that you be referred to a Dentist in your area for clinical evaluation of the dental services provided. We will make a determination, in writing, within 30 days of receipt of a complaint or shall provide a written explanation if additional time is required to report on the complaint. In no event will the decision on the request for review be sent more than 90 days after Delta Dental receives it.

#### Appeal of Decision

A review of the decision shall be undertaken if a written request for an appeal of the determination is made within 30 days of the date of the written determination. We shall undertake a full and fair review upon any request. We may require additional documents as we deem necessary in making such a review. We shall provide a written response to you within 30 days after receipt of

the appeal and supporting documentation or a written explanation if additional time is required to issue the results.

An Enrollee who is dissatisfied with the decision may appeal in writing to the State of Florida Department of Financial Services.

The State of Florida Department of Financial Services may be contacted at any time, concerning any complaint or request for assistance, by writing to 200 East Gaines St., Tallahassee, FL 32399, or by calling the Office's toll-free consumer hotline: 877-693-5236.

# **Renewal and Termination of Benefits**

This Program renews on the anniversary of the contract term unless we provide notice of a change in premiums or Benefits and the Client does not accept the change. All Benefits terminate for any Enrollee as of the date that this Program is terminated, such person ceases to be eligible under the terms of this Program, or such person's enrollment is canceled under the terms of this Program. We are not obligated to continue to provide Benefits to any such person in such event, except for completion of single procedures commenced while this Program was in effect.

# **Cancellation of Enrollment**

Subject to the *Enrollee Complaint Procedure*, the *Optional Continuation of Coverage* provision or the *Extension of Benefits or Conversion Privilege* below, an Eligible Employee's or Eligible Dependent's enrollment under this Program may be canceled, or renewal of enrollment refused, in the following events:

- 1) Immediately:
  - a) upon loss of eligibility as described in this Certificate of Coverage; or
  - b) if the premiums are not paid by or on behalf of the Enrollee on the date due, or within the 30-day premium grace period. The Enrollee may continue to receive Benefits during the 30-day grace period and may be reinstated during the term of the Contract upon payment of any unpaid premium. If coverage is not reinstated, the Enrollee will be responsible for the cost of services received during the 30-day grace period; or
  - c) if the Contract is terminated or not renewed.
- 2) Upon 45 days written notice if:
  - a) the Enrollee's behavior is disruptive, unruly, abusive, unlawful, fraudulent, or uncooperative to the extent that the Enrollee's continuing participation seriously impairs the organization's ability to provide services to other Enrollees;
  - b) the Enrollee commits fraud or misrepresentation in applying for or presenting any claim for Benefits under this Contract;
  - c) the Enrollee misuses the documents provided as evidence of Benefits available under the Contract; or
  - d) the Enrollee furnishes incorrect or incomplete information to Delta Dental in order to fraudulently obtain services.

Prior to cancellation, Delta Dental will make every effort to resolve problems through the grievance procedures and will determine that the Enrollee's behavior is not due to the use of the services or mental illness.

Cancellation of a Primary Enrollee's enrollment shall automatically cancel the enrollment of any of his or her Dependent Enrollees.

# **Extension of Benefits**

Benefits will continue to be provided for dental services provided to a patient who is totally disabled when coverage ends, if:

- 1) The Dentist recommends the services to the patient in writing, and the services began, while coverage was in effect.
- 2) The services are not for routine examinations, prophylaxis, x-rays, sealants, or orthodontic services.
- 3) The services are provided within 90 days after the patient's coverage ended, and the coverage did not end because the patient (or, in the case of a dependent child, the child's parent) voluntarily terminated coverage.

The extension of Benefits ends at the earlier of:

- 1) the end of the 90-day period in 3) above; or
- the day the patient becomes covered under another contract which does not exclude benefits for the procedure because of an elimination period or limitations.

All limitations and exclusions in the Contract will continue to apply during the extension.

# **Conversion Privilege**

A person who has been continuously covered under the Contract for at least three months, and who loses that coverage, may convert to individual coverage within 31 days after losing the coverage without providing evidence of insurability. The person must pay premium at individual rates.

However, a person may not convert to individual coverage if the lost coverage is replaced by similar coverage within 31 days, or if the person lost coverage because he or she:

- 1) did not pay any required premium or contribution;
- 2) committed fraud or material misrepresentation in applying for coverage;
- willfully and knowingly misused the Contract identification or member certificate;
- willfully and knowingly gave incorrect or incomplete information to fraudulently obtain coverage;
- 5) left the geographic service area and does not intend to live there in the future; or
- 6) acted in a way that was so disruptive, unruly, abusive, or uncooperative that continuing the coverage would prevent Delta Dental from providing proper services to that person or to any other patients. However, before Delta Dental cancels an Enrollee's coverage it will try to resolve the problem through the grievance procedure and will make sure that the person's behavior is not caused by the services provided or mental illness.

Cancellation of a Primary Enrollee's enrollment shall automatically cancel the enrollment of any of his or her Dependent Enrollees.

# **Optional Continuation of Coverage**

The federal Consolidated Omnibus Budget Reconciliation Act (or COBRA, pertaining to certain employers having 20 or more employees) requires that continued health care coverage be made available to "Qualified Beneficiaries" who lose health care coverage under the group plan as a result of a "Qualifying Event." You may be entitled to continue coverage under this plan, *at your expense*, if certain conditions are met. The period of continued coverage depends on the Qualifying Event.

### DEFINITIONS

The meaning of key terms used in this section is shown below.

### Qualified Beneficiary means:

- you and/or your dependents who are enrolled in the Delta Dental plan on the day before the Qualifying Event, or
- a child who is born to or placed for adoption with you during the period of continued coverage, provided such child is enrolled within 30 days of birth or placement for adoption.

**Qualifying Event** means any of the following events which, except for the election of this continued coverage, would result in a loss of coverage under the dental plan:

Event 1. the termination of employment (other than termination for gross misconduct) or the reduction in work hours, by your employer;

Event 2. your death;

Event 3. your divorce or legal separation from your spouse;

Event 4. your dependent's loss of dependent status under the plan; and

Event 5. as to your dependents only, your entitlement to Medicare.

You or your means the Primary Enrollee.

### PERIODS OF CONTINUED COVERAGE

Qualified Beneficiaries may continue coverage for 18 months following the month in which Qualifying Event 1 occurs.

This 18-month period can be extended for a total of 29 months, provided:

- a determination is made under Title II or Title XVI of the Social Security Act that an individual is disabled on the date of the Qualifying Event or becomes disabled at any time during the first 60 days of continued coverage; and
- notice of the determination is given to the employer during the initial 18 months of continued coverage and within 60 days of the date of the determination.

This period of coverage will end on the first day of the month that begins more than 30 days after the date of the final determination that the disabled individual is no longer disabled. You must notify your employer or Delta Dental within 30 days of any such determination.

If, during the 18 months continuation period resulting from Qualifying Event 1, your dependents, who are Qualified Beneficiaries, experience Qualifying Events 2, 3, 4 or 5, they may choose to extend coverage for up to a total of 36 months (inclusive of the period continued under Qualifying Event 1).

Your dependents, who are Qualified Beneficiaries, may continue coverage for 36 months following the occurrence of Qualifying Events 2, 3, 4 or 5.

When an employer has filed for bankruptcy under Title 11, United States Code, benefits may be substantially reduced or eliminated for retired employees and their dependents, or the surviving spouse of a deceased retired employee. If this benefit reduction or elimination occurs within one year before or one year after filing, it is considered a Qualifying Event. If the Primary Enrollee is a retiree, and has lost coverage because of this Qualifying Event, he or she may choose to continue coverage until his or her death. The Primary Enrollee's dependents who have lost coverage because of this Qualifying Event may choose to continue coverage for up to 36 months following the Primary Enrollee's death.

#### ELECTION OF CONTINUED COVERAGE

Your employer shall notify Delta Dental within 30 days of Qualifying Event 1. A Qualified Beneficiary must notify his or her employer in writing within 60 days of Qualifying Events 2, 3, 4 or 5, or within 60 days of receiving the election notice from the employer. Otherwise, the option of continued coverage will be lost.

Within 14 days of receiving notice of a Qualifying Event, the employer will provide a Qualified Beneficiary with the necessary benefits information, monthly premium charge, enrollment forms, and instructions to allow election of continued coverage.

A Qualified Beneficiary will then have 60 days to give his or her employer written notice of the election to continue coverage. Failure to provide this written notice of election to the employer within 60 days will result in loss of the right to continue coverage.

A Qualified Beneficiary has 45 days from the written election of continued coverage to pay the initial premium to his or her employer, which includes the premium for each month since the loss of coverage. Failure to pay the required premium within the 45 days will result in loss of the right to continue coverage and any premium received after that will be returned to the Qualified Beneficiary.

#### CONTINUED COVERAGE BENEFITS

The Benefits under the continued coverage will be the same as those provided to active employees and their dependents who are still enrolled in the dental plan. If the employer changes the coverage for active employees, the continued coverage will change as well. Premiums will be adjusted to reflect the changes made.

#### TERMINATION OF CONTINUED COVERAGE

A Qualified Beneficiary's coverage will terminate at the end of the month in which any of the following events first occur:

- the allowable number of consecutive months of continued coverage is reached;
- 2) failure to pay the required premiums in a timely manner;
- the employer ceases to provide any group dental plan to its employees or the employer group dental Contract is terminated;
- 4) the individual moves out of the plan's service area;

- 5) the individual first obtains coverage for dental Benefits, after the date of the election of continued coverage, under another group health plan (as an employee or dependent) which does not contain or apply any exclusion or limitation with respect to any pre-existing condition of such a person, if that pre-existing condition is covered under this plan; or
- 6) entitlement to Medicare.

The employer shall notify Delta Dental within 30 days of the occurrence of any of the above events. Once continued coverage ends, it cannot be reinstated.

TERMINATION OF THE EMPLOYER'S DENTAL CONTRACT

If the dental contract between the employer and Delta Dental terminates prior to the time that the continuation coverage would otherwise terminate, the employer shall notify a Qualified Beneficiary either 30 days prior to the termination or when all Enrollees are notified, whichever is later, of the ability to elect continuation of coverage under the employer's subsequent dental plan, if any. The continuation coverage will be provided only for the balance of the period that a Qualified Beneficiary would have remained covered under the Delta Dental plan had such plan with the former employer not terminated. The employer shall notify the successor plan in writing of the Qualified Beneficiaries receiving continuation coverage so they may be notified of how to continue coverage. The continuation coverage will terminate if a Qualified Beneficiary fails to comply with the requirements pertaining to enrollment in and payment of premiums to the new group benefit plan.

### OPEN ENROLLMENT CHANGE OF COVERAGE

A Qualified Beneficiary may elect to change continuation coverage during any subsequent open enrollment period, if the employer has contracted with another plan to provide coverage to its active employees. The continuation coverage under the other plan will be provided only for the balance of the period that a Qualified Beneficiary would have remained under the Delta Dental plan.

# SCHEDULE A

# **Description of Benefits and Copayments**

The Benefits shown below are performed as deemed appropriate by the attending Contract Dentist subject to the limitations and exclusions of the Program. Please refer to Schedule B for further clarification of Benefits. **Enrollees should discuss all treatment options with their Contract Dentist prior to services being rendered.** 

Text that appears in italics below is specifically intended to clarify the delivery of benefits under the DeltaCare<sup>®</sup> USA Program and is not to be interpreted as Current Dental Terminology ("CDT"), CDT-2021, procedure codes, descriptors or nomenclature that are under copyright by the American Dental Association<sup>®</sup> ("ADA"). The ADA may periodically change CDT codes or definitions. Such updated codes, descriptors and nomenclature may be used to describe these covered procedures in compliance with federal legislation.

All non-listed services are available with your selected Contract Dentist or Contract Specialist at 75% of their filed fees.

#### Code Description

### Enrollee Copay

### D0100-D0999 I. DIAGNOSTIC

D0120	Periodic oral evaluation - established patient -	
	1 every 6 months	
D0140	Limited oral evaluation - problem focused	No Cost
D0145	Oral evaluation for a patient under three years of age and	
	counseling with primary caregiver - 1 every 6 months	No Cost
D0150	Comprehensive oral evaluation - new or established	
	patient - 1 every 36 months	No Cost
D0160	Detailed and extensive oral evaluation - problem focused,	
	by report	No Cost
D0170	Re-evaluation – limited, problem focused	
	(established patient; not post-operative visit)	No Cost
D0171	Re-evaluation - post-operative office visit	No Cost
D0180	Comprehensive periodontal evaluation - new or established	
	patient - 1 every 36 months	\$20.00
D0190	Screening of a patient	No Cost
D0191	Assessment of a patient	No Cost
D0210	Intraoral – complete series of radiographic images –	
	1 every 5 years	No Cost
D0220	Intraoral - periapical first radiographic image	No Cost
D0230	Intraoral - periapical each additional radiographic image	
D0240	Intraoral – occlusal radiographic image	
D0250	Extra-oral – 2D projection radiographic image created	
	using a stationary radiation source, and detector	\$46.00
D0251	Extra-oral posterior dental radiographic image	•
D0270	Bitewing - single radiographic image - 1 every 12 months	
D0272	Bitewings - two radiographic images - 1 every 12 months	
D0273	Bitewings – three radiographic images – 1 every 12 months	
D0274	Bitewings – four radiographic images – 1 every 12 months	
D0277	Vertical bitewings - 7 to 8 radiographic images -	
20277	1 every 6 months	No Cost
D0310	Sialography	
D0320	Temporomandibular joint arthrogram, including injection	
D0321	Other temporomandibular joint artirogram, including injection	.9200.00
00321	by report	\$150.00
D0322	Tomographic survey	
D0322 D0330	Panoramic radiographic image – 1 every 5 years	
00330		Cost

D0340	2D cephalometric radiographic image – acquisition,	
	measurement and analysis	\$75.00
D0350	2D oral/facial photographic image obtained intra-orally or	
	extra-orally	No Cost
D0351	3D photographic image	
D0364	Cone beam CT capture and interpretation with limited field	
	of view - less than one whole jaw - one per 60 months	\$150.00
D0365	Cone beam CT capture and interpretation with field of view	
	of one full dental arch - mandible - one per 60 months	\$140.00
D0366	Cone beam CT capture and interpretation with field of view	. <b> </b>
20000	of one full dental arch – maxilla, with or without cranium –	
	one per 60 months	\$140.00
D0367	Cone beam CT capture and interpretation with field of view	. \$140.00
2000/	of both jaws; with or without cranium – one per 60 months	\$190.00
D0368	Cone beam CT capture and interpretation for TMJ series	
00000	including two or more exposures - one per 60 months	\$140.00
D0369	Maxillofacial MRI capture and interpretation -	. 41-0.00
D0303	one per 60 months	¢100.00
D0370	Maxillofacial ultrasound capture and interpretation –	
00370	one per 60 months	\$170.00
D0371	Sialoendoscopy capture and interpretation –	
003/1	one per 60 months	\$170 00
D0380	Cone beam CT image capture with limited field of view -	
00300	less than one whole jaw - one per 60 months	¢150.00
D0381	Cone beam CT image capture with field of view of one full	
00301	dental arch – mandible – one per 60 months	¢140.00
D0382	Cone beam CT image capture with field of view of one full	. \$140.00
D0362	dental arch – maxilla, with or without cranium –	
	one per 60 months	¢140.00
D0383	Cone beam CT image capture with field of view of both jaws,	. \$140.00
D0363	with or without cranium – one per 60 months	¢100.00
D0384	Cone beam CT image capture for TMJ series including two	
D0364		¢140.00
DOZOE	or more exposures - one per 60 months	
D0385 D0386	Maxillofacial MRI image capture - one per 60 months	
D0380 D0391	Maxillofacial ultrasound image capture - one per 60 months	
D0391	Interpretation of diagnostic image by a practitioner not	
	associated with capture of the image, including report -	¢00.00
D0707	one per 60 months	\$88.00
D0393	Treatment simulation using 3D image volume -	¢10.00
D0704	one per 60 months	\$10.00
D0394	Digital subtraction of two or more images or image volumes	¢10.00
D0395	of the same modality - one per 60 months	\$10.00
D0395	Fusion of two or more 3D image volumes of one or more	¢10.00
D0414	modalities - one per 60 months	\$10.00
D0414	Laboratory processing of microbial specimen to include	
	culture and sensitivity studies, preparation and transmission	¢150.00
DO 41E	of written report	
D0415	Collection of microorganisms for culture and sensitivity	
D0416	Viral culture	\$27.00
D0417	Collection and preparation of saliva sample for laboratory	¢177.00
DO 410	diagnostic testing	
D0418	Analysis of saliva sample	
D0425	Caries susceptibility tests	vo Cost
D0431	Adjunctive pre-diagnostic test that aids in detection of	
	mucosal abnormalities including premalignant and	
	malignant lesions, not to include cytology or	¢ = 0, 0,0
D0460	biopsy procedures	
D0460	Pulp vitality tests	vo Cost

D0470	Diagnostic casts	No Cost
D0472	Accession of tissue, gross examination, preparation and	
	transmission of written report	No Cost
D0473	Accession of tissue, gross and microscopic examination,	
	preparation and transmission of written report	No Cost
D0474	Accession of tissue, gross and microscopic examination,	
	including assessment of surgical margins for presence of	
	disease, preparation and transmission of written report	No Cost
D0478	Immunohistochemical stains	\$222.00
D0480	Accession of exfoliative cytologic smears, microscopic	
	examination, preparation and transmission of written report.	No Cost
D0481	Electron microscopy	\$41.00
D0483	Indirect immunofluorescence	
D0484	Consultation on slides prepared elsewhere	\$38.00
D0486	Laboratory accession of transepithelial cytologic sample,	
	microscopic examination, preparation and transmission of	
	written report	No Cost
D0502	Other oral pathology procedures, by report	No Cost
D0600	Non-ionizing diagnostic procedure capable of quantifying,	
	monitoring, and recording changes in structure of enamel,	
	dentin, and cementum	\$23.00
D0601	Caries risk assessment and documentation,	
	with a finding of low risk	No Cost
D0602	Caries risk assessment and documentation,	
	with a finding of moderate risk	No Cost
D0603	Caries risk assessment and documentation,	
	with a finding of high risk	
D0701	Panoramic radiographic image - image capture only	
D0702	2-D cephalometric radiographic image - image capture only	No Cost
D0703	2-D oral/facial photographic image obtained	
	intra-orally or extra-orally – image capture only	
D0704	3-D photographic image - image capture only	No Cost
D0705	Extra-oral posterior dental radiographic image –	
	image capture only	
D0706	Intraoral – occlusal radiographic image – image capture only	No Cost
D0707	Intraoral – periapical radiographic image –	
	image capture only	No Cost
D0708	Intraoral – bitewing radiographic image –	
	image capture only	No Cost
D0709	Intraoral - complete series of radiographic images -	
	image capture only	
D0999	Unspecified diagnostic procedure, by report	No Cost

### D1000-D1999 II. PREVENTIVE

D1110	Prophylaxis - adult - 1 every 6 monthsNo Cost
D1110	Additional prophylaxis cleaning - adult - 1 every 6 months \$35.00
D1120	Prophylaxis – child – 1 every 6 monthsNo Cost
D1120	Additional prophylaxis cleaning - child - 1 every 6 months \$35.00
D1206	Topical application of fluoride varnish - 1 every 12 monthsNo Cost
D1208	Topical application of fluoride - excluding varnish -
	1 every 12 months\$17.00
D1310	Nutritional counseling for control of dental diseaseNo Cost
D1320	Tobacco counseling for the control and prevention
	of oral diseaseNo Cost
D1330	Oral hygiene instructionsNo Cost

D1351	Sealant – per tooth - 1 every 36 months. Limited to	
	unrestored permanent molar teeth for children under	
	the age of 16	No Cost
D1352	Preventive resin restoration in a moderate to high caries	
	risk patient – permanent tooth	No Cost
D1353	Sealant repair - per tooth - limited to unrestored permanent	-
	molar teeth for children under the age of 16	No Cost
D1354	Interim caries arresting medicament application - per tooth.	
D1510	Space maintainer – fixed, unilateral - per quadrant -	
	limited to children under the age of 16.	\$65.00
D1516	Space maintainer – fixed – bilateral, maxillary -	
	limited to children under the age of 16	\$65.00
D1517	Space maintainer – fixed – bilateral, mandibular -	
	limited to children under the age of 16	\$65.00
D1520	Space maintainer – removable, unilateral - per quadrant -	
	limited to children under the age of 16	\$105.00
D1526	Space maintainer – removable – bilateral, maxillary -	
	limited to children under the age of 16	\$105.00
D1527	Space maintainer – removable – bilateral, mandibular -	
	limited to children under the age of 16	\$105.00
D1551	Re-cement or re-bond bilateral space maintainer –	
	maxillary – limited to children under the age of 16	\$15.00
D1552	Re-cement or re-bond bilateral space maintainer -	
	mandibular – limited to children under the age of 16	\$15.00
D1553	Re-cement or re-bond unilateral space maintainer –	
	per quadrant - limited to children under the age of 16	\$15.00
D1556	Removal of fixed unilateral space maintainer –	
	per quadrant - limited to children under the age of 16	\$15.00
D1557	Removal of fixed bilateral space maintainer – maxillary –	
	limited to children under the age of 16	\$15.00
D1558	Removal of fixed bilateral space maintainer - mandibular -	
	limited to children under the age of 16	\$15.00
D1575	Distal shoe space maintainer - fixed, unilateral -	
	per quadrant - limited to children under the age of 16	\$65.00
D1999	Unspecified preventive procedure, by report	\$49.00

### D2000-D2999 III. RESTORATIVE

- Includes polishing, all adhesives and bonding agents, indirect pulp capping, bases, liners and acid etch procedures.
- When there are more than six crowns in the same treatment plan, an Enrollee may be charged an additional \$30.00 per crown, beyond the 6th unit.
- Replacement of crowns, inlays and onlays requires the existing restoration to be 5+ years old.

D2140	Amalgam - one surface, primary or permanent
D2150	Amalgam - two surfaces, primary or permanent\$25.00
D2160	Amalgam – three surfaces, primary or permanent\$30.00
D2161	Amalgam - four or more surfaces, primary or permanent\$35.00
D2330	Resin-based composite - one surface, anterior\$35.00
D2331	Resin-based composite - two surfaces, anterior\$40.00
D2332	Resin-based composite - three surfaces, anterior\$50.00
D2335	Resin-based composite - four or more surfaces or involving
	incisal angle (anterior)\$55.00
D2390	Resin-based composite crown, anterior\$65.00
D2391	Resin-based composite - one surface, posterior\$75.00
D2392	Resin-based composite - two surfaces, posterior\$85.00
D2393	Resin-based composite - three surfaces, posterior\$95.00
D2394	Resin-based composite - four or more surfaces, posterior\$120.00

D2410	Gold foil - one surface	\$65.00
D2410 D2420	Gold foil - two surfaces	
D2420 D2430	Gold foil - three surfaces	
D2510	Inlay – metallic – one surface	
D2520	Inlay – metallic – two surfaces	
D2530	Inlay – metallic – three or more surfaces	
D2542	Onlay – metallic – two surfaces	
D2543	Onlay - metallic - three surfaces	
D2544	Onlay – metallic – four or more surfaces	
D2610	Inlay – porcelain/ceramic – one surface	\$370.00*
D2620	Inlay – porcelain/ceramic – two surfaces	
D2620	Inlay – porcelain/ceramic – three or more surfaces	
D2642	Onlay – porcelain/ceramic – two surfaces	
D2643	Onlay – porcelain/ceramic – three surfaces	
D2644	Onlay – porcelain/ceramic – timee surfaces	
D2650	Inlay – resin-based composite – one surface	
D2651	Inlay – resin-based composite – two surfaces	
D2652	Inlay - resin-based composite - two surfaces	
D2662	Onlay – resin-based composite – two surfaces	
D2663	Onlay – resin-based composite – two surfaces	
D2664	Onlay – resin-based composite – four or more surfaces	
D2004 D2710	Crown – resin-based composite (indirect)	
D2710 D2712	Crown – <sup>3</sup> / <sub>4</sub> resin-based composite (indirect)	
D2712 D2720	Crown - resin with high noble metal	
D2720 D2721	Crown – resin with predominantly base metal	
D2721 D2722	Crown – resin with predominantly base metal	
D2722 D2740	Crown – porcelain/ceramic substrate	
D2740 D2750	Crown – porcelain/ceramic substrate	
D2750 D2751	Crown – porcelain fused to predominantly base metal	
D2752	Crown - porcelain fused to predominantly base metal	
D2732 D2780		
D2780 D2781	Crown - ¾ cast high noble metal Crown - ¾ cast predominantly base metal	
D2781 D2782	$Crown - \frac{3}{4}$ cast predominantly base metal	
D2782 D2783	Crown – <sup>3</sup> / <sub>4</sub> porcelain/ceramic	
D2783 D2790	Crown – full cast high noble metal	
D2790 D2791	Crown – full cast predominantly base metal	
D2791 D2792	Crown – full cast noble metal	
D2792 D2794	Crown – titanium and titanium alloys	
D2799	Provisional crown- further treatment or completion of	\$370.00
D2799	diagnosis necessary prior to final impression	No Cost
D2910	Re-cement or re-bond inlay, onlay, veneer or partial	
02310	coverage restoration	¢15 00
D2915	Re-cement or re-bond indirectly fabricated or	
02313	prefabricated post and core	No Cost
D2920	Re-cement or re-bond crown	
D2920 D2921	Reattachment of tooth fragment, incisal edge or cusp	
D2928	Prefabricated porcelain/ceramic crown - permanent tooth	
D2929	Prefabricated porcelain/ceramic crown - primary tooth	
D2929 D2930	Prefabricated stainless steel crown – primary tooth	
D2930 D2931	Prefabricated stainless steel crown - permanent tooth	
D2932	Prefabricated resin crown	
D2932 D2933	Prefabricated stainless steel crown with resin window	
D2933 D2934	Prefabricated esthetic coated stainless steel crown -	
02334	primary tooth	¢210 00
D2940	Protective restoration	
D2940 D2941	Interim therapeutic restoration – primary dentition	
D2941 D2949	Restorative foundation for an indirect restoration	
D2949 D2950	Core buildup, including any pins when required	
DZ320	core buildup, including any plus when required	

D2951	Pin retention - per tooth, in addition to restoration	. \$10.00
D2952	Post and core in addition to crown, indirectly fabricated	\$60.00
D2953	Each additional indirectly fabricated post - same tooth	\$60.00
D2954	Prefabricated post and core in addition to crown	\$30.00
D2955	Post removal	. \$10.00
D2957	Each additional prefabricated post - same tooth	\$30.00
D2960	Labial veneer (resin laminate) – direct\$	250.00
D2961	Labial veneer (resin laminate) - indirect\$3	\$00.00*
D2962	Labial veneer (porcelain laminate) - indirect\$3	350.00*
D2971	Additional procedures to construct new crown under	
	existing partial denture framework	\$50.00
D2975	Coping	5100.00
D2980	Crown repair necessitated by restorative material failure	√o Cost
D2981	Inlay repair necessitated by restorative material failure	5100.00
D2982	Onlay repair necessitated by restorative material failure	5100.00
D2983	Veneer repair necessitated by restorative material failure	5100.00
D2990	Resin infiltration of incipient smooth surface lesions	\$30.00
D2999	Unspecified restorative procedure, by report	\$123.00

### D3000-D3999 IV. ENDODONTICS

D3110 D3120 D3220	Pulp cap - direct (excluding final restoration) Pulp cap - indirect (excluding final restoration) Therapeutic pulpotomy (excluding final restoration) -	
	removal of pulp coronal to the dentinocemental junction and application of medicament	\$40.00
D3221	Pulpal debridement, primary and permanent teeth	
D3222	Partial pulpotomy for apexogenesis – permanent tooth with incomplete root development	\$80.00
D3230	Pulpal therapy (resorbable filling) – anterior, primary tooth	\$80.00
	(excluding final restoration)	\$40.00
D3240	Pulpal therapy (resorbable filling) – posterior, primary tooth	¢ 40.00
D3310	(excluding final restoration) Endodontic therapy, anterior tooth	\$40.00
20010	(excluding final restoration)	. \$200.00
D3320	Endodontic therapy, premolar tooth	
	(excluding final restoration)	\$210.00
D3330	Endodontic therapy, molar tooth (excluding final restoration).	\$310.00
D3331	Treatment of root canal obstruction; non-surgical access	\$85.00
D3332	Incomplete endodontic therapy; inoperable, unrestorable	
	or fractured tooth	\$110.00
D3333	Internal root repair of perforation defects	\$85.00
D3346	Retreatment of previous root canal therapy - anterior	\$230.00
D3347	Retreatment of previous root canal therapy - premolar	\$280.00
D3348	Retreatment of previous root canal therapy - molar	\$325.00
D3351	Apexification/recalcification - initial visit (apical	
	closure/calcific repair of perforations, root resorption, etc.)	\$70.00
D3352	Apexification/recalcification - interim medication	
	replacement (apical closure/calcific repair of perforations,	
	root resorption, pulp space disinfection, etc.)	\$70.00
D3353	Apexification/recalcification - final visit (includes completed	
	root canal therapy – apical closure/calcific repair of	
	perforations, root resorption, etc.)	
D3355	Pulpal regeneration - initial visit	
D3356	Pulpal regeneration - interim medication replacement	
D3357	Pulpal regeneration - completion of treatment	
D3410	Apicoectomy - anterior	
D3421	Apicoectomy - premolar (first root)	\$95.00

D3425	Apicoectomy - molar (first root)	
D3426	Apicoectomy (each additional root)	\$80.00
D3428	Bone graft in conjunction with periradicular surgery -	
	per tooth, single site	\$50.00
D3429	Bone graft in conjunction with periradicular surgery -	
	each additional contiguous tooth in the same surgical site	\$45.00
D3430	Retrograde filling - per root	\$60.00
D3431	Biologic materials to aid in soft and osseous tissue	
	regeneration in conjunction with periradicular surgery	\$150.00
D3432	Guided tissue regeneration, resorbable barrier, per site,	
	in conjunction with periradicular surgery	\$150.00
D3450	Root amputation - per root	\$110.00
D3460	Endodontic endosseous implant	\$550.00
D3470	Intentional reimplantation (including necessary splinting)	\$175.00
D3471	Surgical repair of root resorption - anterior	\$100.00
D3472	Surgical repair of root resorption - premolar	\$100.00
D3473	Surgical repair of root resorption - molar	\$100.00
D3401	Surgical exposure of root surface without apicoectomy	
	or repair of root resorption - anterior	\$100.00
D3502	Surgical exposure of root surface without apicoectomy	
	or repair of root resorption -premolar	\$100.00
D3503	Surgical exposure of root surface without apicoectomy	
	or repair of root resorption -molar	
D3910	Surgical procedure for isolation of tooth with rubber dam	\$19.00
D3920	Hemisection (including any root removal), not including	
	root canal therapy	\$90.00
D3950	Canal preparation and fitting of preformed dowel or post	\$15.00
D3999	Unspecified endodontic procedure, by report	\$177.00

### D4000-D4999 V. PERIODONTICS

- Includes pre anesthetic.	operative and postoperative evaluations and treatment under a	a local
D4210	Gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	\$180.00
D4211	Gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	\$55.00
D4212	Gingivectomy or gingivoplasty to allow access for restorative procedure, per tooth	
D4230	Anatomical crown exposure - four or more contiguous	
D4231	teeth or tooth bounded spaces per quadrant Anatomical crown exposure – one to three teeth or tooth	
D4240	bounded spaces per quadrant Gingival flap procedure, including root planing – four or	\$221.00
	more contiguous teeth or tooth bounded spaces per quadrant	\$170.00
D4241	Gingival flap procedure, including root planing – one to three contiguous teeth or tooth bounded spaces	
	per quadrant	\$130.00
D4245	Apically positioned flap	\$165.00
D4249	Clinical crown lengthening - hard tissue	\$160.00
D4260	Osseous surgery (including elevation of a full thickness flap and closure) – four or more contiguous teeth or tooth	
	bounded spaces per quadrant	\$330.00
D4261	Osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth	
	bounded spaces per quadrant	\$248.00

D4263	Bone replacement graft - retained natural tooth -	
	first site in quadrant	\$180.00
D4264	Bone replacement graft – retained natural tooth –	
	each additional site in quadrant	\$95.00
D4265	Biologic materials to aid in soft and osseous	*~~ ~~
D 1000	tissue regeneration	
D4266	Guided tissue regeneration - resorbable barrier, per site	\$215.00
D4267	Guided tissue regeneration – nonresorbable barrier, per site (includes membrane removal)	¢255.00
D4268		
D4288 D4270	Surgical revision procedure, per tooth Pedicle soft tissue graft procedure	
D4270 D4273	Autogenous connective tissue graft procedure (including	φ230.00
D4273	donor and recipient surgical sites) first tooth, implant,	
	or edentulous tooth position in graft	\$75.00
D4274	Mesial/distal wedge procedure, single tooth (when not	
	performed in conjunction with surgical procedures in the	
	same anatomical area)	\$100.00
D4275	Non-autogenous connective tissue graft (including	
	recipient site and donor material) first tooth, implant,	*======
D 1070	or edentulous tooth position in graft	\$380.00
D4276	Combined connective tissue and double pedicle graft,	¢70.00
D 4077	per tooth	\$70.00
D4277	Free soft tissue graft procedure (including recipient and	
	donor surgical sites) first tooth, implant, or edentulous tooth position in graft	\$220.00
D4278	Free soft tissue graft procedure (including recipient and	φ220.00
D4270	donor surgical sites) each additional contiguous tooth,	
	implant, or edentulous tooth position in same graft site	\$80.00
D4283	Autogenous connective tissue graft procedure (including	
0 1200	donor and recipient surgical sites) – each additional	
	contiguous tooth, implant or edentulous tooth position	
	in same graft site	\$75.00
D4285	Non-autogenous connective tissue graft procedure	
	(including recipient surgical site and donor material) -	
	each additional contiguous tooth, implant or edentulous	
	tooth position in same graft site	\$380.00
D4320	Provisional splinting - intracoronal	\$95.00
D4321	Provisional splinting - extracoronal	\$85.00
D4341	Periodontal scaling and root planing - four or more teeth	
	per quadrant	\$60.00
D4342	Periodontal scaling and root planing - one to three teeth	
	per quadrant	\$45.00
D4346	Scaling in presence of generalized moderate or severe	
	gingival inflammation - full mouth, after oral evaluation	No Cost
D4355	Full mouth debridement to enable a comprehensive oral	*= ~ ~ ~
D 4701	evaluation and diagnosis on a subsequent visit	\$50.00
D4381	Localized delivery of antimicrobial agents via a controlled	<b>#CO O O</b>
D 1010	release vehicle into diseased crevicular tissue, per tooth	
D4910	Periodontal maintenance – 1 every 6 months	\$50.00
D4910	Additional periodontal maintenance - <i>beyond 2 every</i> 12 months	¢ 5 0 0 0
D4920	Unscheduled dressing change (by someone other than	
04920	treating dentist or their staff)	\$20.00
D4921	Gingival irrigation - per quadrant	
D4921 D4999	Unspecified periodontal procedure, by report	
5-333		

### D5000-D5899 VI. PROSTHODONTICS (removable)

- For all listed dentures and partial dentures, Copayment includes after delivery adjustments and tissue conditioning, if needed, for the first twelve months after placement. The Enrollee must continue to be eligible, and the service must be provided at the Contract Dentist's facility where the denture was originally delivered.
- Rebases, relines and tissue conditioning 1 per denture during any 12 consecutive months.
- Replacement of a denture or a partial denture requires the existing denture to be 5+ years old.

D5110	Complete denture - maxillary	\$375.00*
D5120	Complete denture - mandibular	\$375.00*
D5130	Immediate denture – maxillary	\$375.00*
D5140	Immediate denture - mandibular	\$375.00*
D5211	Maxillary partial denture – resin base (including	
	retentive/clasping materials, rests, and teeth)	\$375.00*
D5212	Mandibular partial denture – resin base (including	
	retentive/clasping materials, rests, and teeth)	\$375.00*
D5213	Maxillary partial denture - cast metal framework with resin	
	denture bases (including retentive/clasping materials,	
	rests, and teeth)	\$375.00*
D5214	Mandibular partial denture - cast metal framework with	
	resin denture bases (including retentive/clasping materials,	
	rests, and teeth)	\$375.00*
D5221	Immediate maxillary partial denture – resin base	
00221	(including retentive/clasping materials, rests, and teeth)	\$375.00*
D5222	Immediate mandibular partial denture – resin base	
00000	(including retentive/clasping materials, rests, and teeth)	\$375.00*
D5223	Immediate maxillary partial denture – cast metal framework	
00220	with resin denture bases (including retentive/clasping	
	materials, rests, and teeth)	\$375.00*
D5224	Immediate mandibular partial denture – cast metal	
00224	framework with resin denture bases (including	
	retentive/clasping materials, rests, and teeth)	\$375.00*
D5225	Maxillary partial denture – flexible base	
05225	(including retentive/clasping materials, rests, and teeth)	\$480.00*
D5226	Mandibular partial denture – flexible base	
00220	(including retentive/clasping materials, rests, and teeth)	\$480.00*
D5282	Removable unilateral partial denture – one piece cast metal	
DOLOL	(including retentive/clasping materials, rests,	
	and teeth), maxillary	\$360.00*
D5283	Removable unilateral partial denture – one piece cast metal	
00200	(including retentive/clasping materials, rests,	
	and teeth), mandibular	\$360.00*
D5410	Adjust complete denture – maxillary	
D5411	Adjust complete denture - mandibular	
D5421	Adjust partial denture – maxillary	
D5422	Adjust partial denture – mandibular	
D5511	Repair broken complete denture base, mandibular	
D5512	Repair broken complete denture base, maxillary	
D5520	Replace missing or broken teeth – complete denture	
05520	(each tooth)	\$30.00*
D5611	Repair resin partial denture base, mandibular	
D5612	Repair resin partial denture base, maxillary	
D5621	Repair cast partial framework, mandibular	
D5622	Repair cast partial framework, manufbular	
D5630	Repair cast partial framework, maximary Repair or replace broken retentive clasping materials –	
03030	per tooth	\$2000*

DEC 10	Dealers have to the second settle	¢70.00*
D5640	Replace broken teeth - per tooth	
D5650	Add tooth to existing partial denture	
D5660	Add clasp to existing partial denture - per tooth	\$70.00*
D5670	Replace all teeth and acrylic on cast metal	¢105 00*
	framework (maxillary)	\$165.00*
D5671	Replace all teeth and acrylic on cast metal	
	framework (mandibular)	
D5710	Rebase complete maxillary denture	
D5711	Rebase complete mandibular denture	
D5720	Rebase maxillary partial denture	
D5721	Rebase mandibular partial denture	
D5730	Reline complete maxillary denture (chairside)	
D5731	Reline complete mandibular denture (chairside)	
D5740	Reline maxillary partial denture (chairside)	
D5741	Reline mandibular partial denture (chairside)	\$65.00*
D5750	Reline complete maxillary denture (laboratory)	\$50.00*
D5751	Reline complete mandibular denture (laboratory)	\$50.00*
D5760	Reline maxillary partial denture (laboratory)	\$50.00*
D5761	Reline mandibular partial denture (laboratory)	\$50.00*
D5810	Interim complete denture (maxillary)	\$230.00*
D5811	Interim complete denture (mandibular)	\$230.00*
D5820	Interim partial denture (including retentive/clasping	
	materials, rests, and teeth), maxillary	\$160.00*
D5821	Interim partial denture (including retentive/clasping	
	materials, rests, and teeth), mandibular	\$170.00*
D5850	Tissue conditioning, maxillary	
D5851	Tissue conditioning, mandibular	\$40.00
D5862	Precision attachment, by report	\$160.00
D5863	Overdenture - complete maxillary	
D5864	Overdenture - partial maxillary	. ,
D5865	Overdenture - complete mandibular	
D5866	Overdenture – partial mandibular	
D5867	Replacement of replaceable part of semi-precision or	
	precision attachment (male or female component)	\$88.00
D5875	Modification of removable prosthesis following	
	implant surgery	\$234.00
D5899	Unspecified removable prosthodontic procedure, by report.	
23033	onspecifica removable prosthouontic procedure, by report.	

### D5900-D5999 VII. MAXILLOFACIAL PROSTHETICS

D5912	Facial moulage (complete)	\$57.00
D5982	Surgical stent	\$150.00*
D5983	Radiation carrier	\$78.00
D5986	Fluoride gel carrier	\$120.00
D5987	Commissure splint	\$150.00*
D5988	Surgical splint	\$150.00*
D5991	Vesiculobullous disease medicament carrier	\$263.00
D5992	Adjust maxillofacial prosthetic appliance, by report	\$73.00
D5993	Maintenance and cleaning of a maxillofacial prosthesis	
	(extra- or intra-oral) other than required adjustments, by	report\$41.00
D5999	Unspecified maxillofacial prosthesis, by report	\$533.00

### D6000-D6199 VIII. IMPLANT SERVICES

- When an implant exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$30.00 per unit, beyond the 6th unit.

	additional \$30.00 per unit, beyond the 6th unit.	
- Replacemer	nt of an implant requires the existing implant to be 5+ years o	
D6010	Surgical placement of implant body: endosteal implant	\$950.00
D6011	Surgical access to an implant body	
	(second stage implant surgery)	No Cost
D6012	Surgical placement of interim implant body for transitional	
	prosthesis: endosteal implant	\$950.00
D6013	Surgical placement of mini implant	
D6040	Surgical placement: eposteal implant	
D6050	Surgical placement: transosteal implant	
D6050	Interim abutment.	
	Connecting bar – implant supported or	\$400.00
D6055		¢1 000 00
Deefe	abutment supported	\$1,800.00
D6056	Prefabricated abutment - includes modification	*
	and placement	
D6057	Custom fabricated abutment - includes placement	
D6058	Abutment supported porcelain/ceramic crown	\$1,053.00
D6059	Abutment supported porcelain fused to metal crown	
	(high noble metal)	\$1,019.00
D6060	Abutment supported porcelain fused to metal crown	
	(predominantly base metal)	\$942.00
D6061	Abutment supported porcelain fused to metal crown	
	(noble metal)	\$939.00
D6062	Abutment supported cast metal crown (high noble metal)	
D6063	Abutment supported cast metal crown	
00000	(predominantly base metal)	\$1360.00
D6064	Abutment supported cast metal crown (noble metal)	
D6065	Implant supported porcelain/ceramic crown (noble metal)	
D6065 D6066		\$1,064.00
D6066	Implant supported crown - porcelain fused to high	¢050.00
	noble alloys	
D6067	Implant supported crown - high noble alloys	
D6068	Abutment supported retainer for porcelain/ceramic FPD	\$1,052.00
D6069	Abutment supported retainer for porcelain fused to	
	metal FPD (high noble metal)	\$1,081.00
D6070	Abutment supported retainer for porcelain fused to	
	metal FPD (predominantly base metal)	\$782.00
D6071	Abutment supported retainer for porcelain fused to	
	metal FPD (noble metal)	\$984.00
D6072	Abutment supported retainer for cast metal FPD	
	(high noble metal)	\$829.00
D6074	Abutment supported retainer for cast metal FPD	
2007.	(noble metal)	\$833.00
D6075	Implant supported retainer for ceramic FPD	
D6075	Implant supported retainer for FPD - porcelain fused to	
00070	high noble alloys	¢106700
DC077	5	\$1,065.00
D6077	Implant supported retainer for metal FPD -	¢1 570 00
	high noble alloys	\$1,538.00
D6080	Implant maintenance procedures when prostheses are	
	removed and reinserted, including cleansing of prostheses	
	and abutments	\$180.00
D6081	Scaling and debridement in the presence of inflammation	
	or mucositis of a single implant, including cleaning of the	
	implant surfaces, without flap entry and closure	\$112.00
D6085	Provisional implant crown	
D6090	Repair implant supported prosthesis, by report	\$400.00
	· · · · · · · · · · · ·	

D6091	Replacement of replaceable part of semi-precision or precision attachment (male or female component) of	
	implant/abutment supported prosthesis, per attachment	
D6092 D6093	Re-cement or re-bond implant/abutment supported crown Re-cement or re-bond implant/abutment supported fixed	\$45.00
	partial denture	
D6094	Abutment supported crown - titanium and titanium alloys	
D6095	Repair implant abutment, by report	
D6096	Remove broken implant retaining screw	
D6100	Implant removal, by report	\$700.00
D6101	Debridement of a peri-implant defect or defects	
	surrounding a single implant, and surface cleaning of the	
	exposed implant surfaces, including flap entry and closure	\$130.00
D6102	Debridement and osseous contouring of a peri-implant	
	defect or defects surrounding a single implant and includes	
	surface cleaning of the exposed implant surfaces, including	
	flap entry and closure	\$248.00
D6103	Bone graft for repair of peri-implant defect – does not	
	include flap entry and closure	
D6104	Bone graft at time of implant placement	\$180.00
D6110	Implant/abutment supported removable denture for	
	edentulous arch - maxillary	\$1,200.00
D6111	Implant/abutment supported removable denture for	
	edentulous arch - mandibular	\$1,200.00
D6112	Implant/abutment supported removable denture for	
	partially edentulous arch - maxillary	\$940.00
D6113	Implant/abutment supported removable denture for	
	partially edentulous arch - mandibular	\$940.00
D6114	Implant/abutment supported fixed denture for edentulous	
	arch - maxillary	.\$3,800.00
D6115	Implant/abutment supported fixed denture for edentulous	
	arch - mandibular	.\$3,800.00
D6116	Implant/abutment supported fixed denture for partially	
	edentulous arch - maxillary	.\$2,200.00
D6117	Implant/abutment supported fixed denture for partially	
	edentulous arch - mandibular	
D6190	Radiographic/surgical implant index, by report	\$235.00
D6194	Abutment supported retainer crown for FPD - titanium	
	and titanium alloys	
D6199	Unspecified implant procedure, by report	
D6205	Pontic - indirect resin based composite	\$750.00

### D6200-D6999 IX. PROSTHODONTICS, fixed (each retainer and each pontic constitutes a unit in a fixed partial denture (bridge))

- When a crown and/or pontic exceeds six units in the same treatment plan, an Enrollee may be charged an additional \$30.00 per unit, beyond the 6th unit.
- Replacement of a crown, pontic, inlay, onlay or stress breaker requires the existing bridge to be 5+ years old.

D6210	Pontic – cast high noble metal	\$370.00*
D6211	Pontic - cast predominantly base metal	\$370.00*
D6212	Pontic – cast noble metal	\$370.00*
D6214	Pontic - titanium and titanium alloys	\$370.00*
D6240	Pontic - porcelain fused to high noble metal	\$370.00*
D6241	Pontic - porcelain fused to predominantly base metal	\$370.00*
D6242	Pontic - porcelain fused to noble metal	\$370.00*

DCOAF		¢770.00*
D6245	Pontic - porcelain/ceramic	
D6250	Pontic - resin with high noble metal	
D6251	Pontic - resin with predominantly base metal	
D6252	Pontic - resin with noble metal	\$370.00*
D6253	Provisional pontic – further treatment or completion of	
D 0 5 4 5	diagnosis necessary prior to final impression	
D6545	Retainer - cast metal for resin bonded fixed prosthesis	\$370.00*
D6548	Retainer - porcelain/ceramic for resin bonded	*
D 6 5 4 0	fixed prosthesis	
D6549	Retainer – for resin bonded fixed prosthesis	
D6600	Retainer inlay - porcelain/ceramic, two surfaces	
D6601	Retainer inlay - porcelain/ceramic, three or more surfaces	
D6602	Retainer inlay - cast high noble metal, two surfaces	\$370.00*
D6603	Retainer inlay – cast high noble metal, three or	<b>*</b> 770 00*
D.000.4	more surfaces	\$370.00*
D6604	Retainer inlay - cast predominantly base metal,	<b>*</b> == <b>•</b> • • • •
Decor	two surfaces	\$370.00*
D6605	Retainer inlay - cast predominantly base metal,	<b>*</b> 770 00*
D.0000	three or more surfaces	
D6606	Retainer inlay - cast noble metal, two surfaces	
D6607	Retainer inlay - cast noble metal, three or more surfaces	
D6608	Retainer onlay - porcelain/ceramic, two surfaces	
D6609	Retainer onlay - porcelain/ceramic, three or more surfaces	
D6610	Retainer onlay - cast high noble metal, two surfaces	\$370.00*
D6611	Retainer onlay - cast high noble metal,	<b>*</b> == <b>0 0 0 *</b>
	three or more surfaces	\$370.00*
D6612	Retainer onlay - cast predominantly base metal,	<b>*</b> == <b>0 0 0 *</b>
	two surfaces	\$370.00*
D6613	Retainer onlay - cast predominantly base metal,	¢770.00*
D 0 01 4	three or more surfaces	
D6614	Retainer onlay - cast noble metal, two surfaces	
D6615	Retainer onlay - cast noble metal, three or more surfaces	
D6624	Retainer inlay - titanium	
D6634	Retainer onlay - titanium	
D6710	Retainer crown - indirect resin based composite	
D6720	Retainer crown - resin with high noble metal	
D6721	Retainer crown - resin with predominantly base metal	
D6722	Retainer crown - resin with noble metal	
D6740	Retainer crown - porcelain/ceramic	
D6750	Retainer crown – porcelain fused to high noble metal	\$370.00*
D6751	Retainer crown - porcelain fused to predominantly	¢770.00*
D.C7E2	base metal	
D6752	Retainer crown – porcelain fused to noble metal	
D6780	Retainer crown – <sup>3</sup> / <sub>4</sub> cast high noble metal	
D6781	Retainer crown – <sup>3</sup> / <sub>4</sub> cast predominantly base metal	
D6782	Retainer crown - <sup>3</sup> / <sub>4</sub> cast noble metal	
D6783	Retainer crown - <sup>3</sup> / <sub>4</sub> porcelain/ceramic	\$370.00* \$770.00*
D6790	Retainer crown - full cast high noble metal	
D6791	Retainer crown - full cast predominantly base metal	
D6792	Retainer crown - full cast noble metal	
D6793	Provisional retainer crown – further treatment or completion	
DC704	of diagnosis necessary prior to final impression	
D6794	Retainer crown - titanium and titanium alloys	
D6920	Connector bar	
D6930	Re-cement or re-bond fixed partial denture	
D6940	Stress breaker	
D6950	Precision attachment	

D6980	Fixed partial denture repair necessitated by restorative	
	material failure	\$45.00
D6985	Pediatric partial denture, fixed	\$533.00
D6999	Unspecified fixed prosthodontic procedure, by report	\$202.00

### D7000-D7999 X. ORAL AND MAXILLOFACIAL SURGERY

- Includes pre anesthetic.	eoperative and postoperative evaluations and treatment under a	local
D7111 D7140	Extraction, coronal remnants - primary tooth	\$20.00
D7140	Extraction, erupted tooth or exposed root	¢00.00
D 7010	(elevation and/or forceps removal)	\$20.00
D7210	Extraction, erupted tooth requiring removal of bone and/or	
	sectioning of tooth, and including elevation of	
	mucoperiosteal flap if indicated	
D7220	Removal of impacted tooth - soft tissue	
D7230	Removal of impacted tooth - partially bony	
D7240	Removal of impacted tooth - completely bony	\$135.00
D7241	Removal of impacted tooth – completely bony, with	
	unusual surgical complications	\$150.00
D7250	Removal of residual tooth roots (cutting procedure)	\$65.00
D7251	Coronectomy - intentional partial tooth removal	.\$270.00
D7260	Oroantral fistula closure	\$140.00
D7261	Primary closure of a sinus perforation	
D7270	Tooth reimplantation and/or stabilization of accidentally	
	evulsed or displaced tooth	\$80.00
D7272	Tooth transplantation (includes reimplantation from one site	
0,2,2	to another and splinting and/or stabilization)	\$100.00
D7280	Exposure of an unerupted tooth	
D7282	Mobilization of erupted or malpositioned tooth to	
07202	aid eruption	\$90.00
D7283	Placement of device to facilitate eruption of impacted tooth	
D7285	Incisional biopsy of oral tissue - hard (bone, tooth)	
D7286	Incisional biopsy of oral tissue - soft	
D7287	Exfoliative cytological sample collection	
D7288	Brush biopsy - transepithelial sample collection	
D7290	Surgical repositioning of teeth	
D7291	Transseptal fiberotomy/supra crestal fiberotomy, by report	\$40.00
D7292	Placement of temporary anchorage device	
5,202	(screw retained plate) requiring flap; includes device removal.	\$563.00
D7293	Placement of temporary anchorage device requiring flap;	
	includes device removal	\$338.00
D7294	Placement of temporary anchorage device without flap;	
	includes device removal	\$328.00
D7295	Harvest of bone for use in autogenous grafting procedure	
D7310	Alveoloplasty in conjunction with extractions –	4200.00
27010	four or more teeth or tooth spaces, per quadrant	\$45.00
D7311	Alveoloplasty in conjunction with extractions –	
27011	one to three teeth or tooth spaces, per quadrant	\$25.00
D7320	Alveoloplasty not in conjunction with extractions –	
0/020	four or more teeth or tooth spaces, per quadrant	\$100.00
D7321	Alveoloplasty not in conjunction with extractions -	
27021	one to three teeth or tooth spaces, per quadrant	\$65.00
D7340	Vestibuloplasty – ridge extension	
0,040	(secondary epithelialization)	\$370.00

D7350	Vestibuloplasty - ridge extension (including soft tissue grafts, muscle reattachment, revision of soft tissue attachment and management of hypertrophied and	
	hyperplastic tissue)	\$990.00
D7410	Excision of benign lesion up to 1.25 cm	\$30.00
D7411	Excision of benign lesion greater than 1.25 cm	
D7412	Excision of benign lesion, complicated	\$60.00
D7413	Excision of malignant lesion up to 1.25 cm	
D7450	Removal of benign odontogenic cyst or tumor - lesion diameter up to 1.25 cm	\$65.00
D7451	Removal of benign odontogenic cyst or tumor -	
27101	lesion diameter greater than 1.25 cm	\$95.00
D7460	Removal of benign nonodontogenic cyst or tumor –	
27.00	lesion diameter up to 1.25 cm	\$425.00
D7461	Removal of benign nonodontogenic cyst or tumor -	
27.101	lesion diameter greater than 1.25 cm	\$628.00
D7465	Destruction of lesion(s) by physical or chemical method,	
07400	by report	\$136.00
D7471	Removal of lateral exostosis (maxilla or mandible)	
D7472	Removal of torus palatinus	
D7473	Removal of torus mandibularis	
D7485	Reduction of osseous tuberosity	
D7485 D7510	Incision and drainage of abscess – intraoral soft tissue	
D7510	Incision and drainage of abscess – intraoral soft tissue –	
07511	complicated (includes drainage of multiple fascial spaces)	¢75.00
D7520	Incision and drainage of abscess – extraoral soft tissue	
D7520 D7521		
D7521	Incision and drainage of abscess – extraoral soft tissue –	¢75.00
D7570	complicated (includes drainage of multiple fascial spaces)	\$35.00
D7530	Removal of foreign body from mucosa, skin,	¢047.00
D7540	or subcutaneous alveolar tissue	\$243.00
D7540	Removal of reaction producing foreign bodies,	¢717.00
DZEEQ	musculoskeletal system	\$313.00
D7550	Partial ostectomy/sequestrectomy for removal of	<b>*77700</b>
D7500	non-vital bone	\$397.00
D7560	Maxillary sinusotomy for removal of tooth fragment or	¢1 0 5 0 0 0
57010	foreign body	
D7610	Maxilla - open reduction (teeth immobilized, if present)	
D7620	Maxilla – closed reduction (teeth immobilized, if present)	
D7630	Mandible - open reduction (teeth immobilized, if present)	
D7640	Mandible - closed reduction (teeth immobilized, if present).	\$900.00
D7670	Alveolus - closed reduction, may include	
	stabilization of teeth	\$888.00
D7680	Facial bones - complicated reduction with fixation and	
	multiple surgical approaches	
D7710	Maxilla – open reduction	
D7720	Maxilla - closed reduction	
D7730	Mandible - open reduction	
D7740	Mandible - closed reduction	
D7750	Malar and/or zygomatic arch - open reduction	
D7770	Alveolus - open reduction stabilization of teeth	
D7771	Alveolus, closed reduction stabilization of teeth	\$563.00
D7780	Facial bones - complicated reduction with fixation and	
	multiple approaches	.\$3,000.00
D7820	Closed reduction of dislocation	
D7870	Arthrocentesis	
D7873	Arthroscopy: lavage and lysis of adhesions	. \$2,063.00
D7877	Arthroscopy: debridement	
D7880	Occlusal orthotic device, by report	

D7881	Occlusal orthotic device adjustment	\$137.00
D7899	Unspecified TMD therapy, by report	\$92.00
D7910	Suture of recent small wounds up to 5 cm	\$25.00
D7911	Complicated suture - up to 5 cm	\$149.00
D7912	Complicated suture - greater than 5 cm	\$445.00
D7921	Collection and application of autologous blood	
	concentrate product	
D7940	Osteoplasty - for orthognathic deformities	\$514.00
D7943	Osteotomy - mandibular rami with bone graft; includes	
	obtaining the graft	\$1,500.00
D7947	Lefort I (maxilla - segmented)	\$6,377.00
D7950	Osseous, osteoperiosteal, or cartilage graft of the mandible	
	or maxilla - autogenous or nonautogenous, by report	\$350.00
D7951	Sinus augmentation with bone or bone substitutes via a	
	lateral open approach	\$800.00
D7952	Sinus augmentation via a vertical approach	\$350.00
D7953	Bone replacement graft for ridge preservation - per site	\$100.00
D7955	Repair of maxillofacial soft and/or hard tissue defect	\$1,270.00
D7961	Buccal/labial frenectomy (frenulectomy)	\$90.00
D7962	Lingual frenectomy (frenulectomy)	\$90.00
D7963	Frenuloplasty	
D7970	Excision of hyperplastic tissue - per arch	\$55.00
D7971	Excision of pericoronal gingiva	
D7972	Surgical reduction of fibrous tuberosity	\$130.00
D7979	Non - surgical sialolithotomy	\$338.00
D7980	Surgical sialolithotomy	\$416.00
D7981	Excision of salivary gland, by report	\$1,125.00
D7991	Coronoidectomy	\$237.00
D7995	Synthetic graft - mandible or facial bones, by report	\$568.00
D7996	Implant-mandible for augmentation purposes	
	(excluding alveolar ridge), by report	\$1,650.00
D7997	Appliance removal (not by dentist who placed appliance),	
	includes removal of archbar	
D7999	Unspecified oral surgery procedure, by report	\$81.00

# D8000-D8999 XI. ORTHODONTICS

-	The listed Copayment for each phase of orthodontic treatment (limited, interceptive
	or comprehensive) covers up to 24 months of active treatment. Beyond 24 months,
	an additional monthly fee, not to exceed \$125.00, may apply.

-	The Retention Copayment includes adjustments and/or office visits up to 2	4
	months.	

	Pre and post orthodontic records include:
	The benefit for pre-treatment records and diagnostic
	services includes:No Cost
D0210	Intraoral - complete series of radiographic images
D0322	Tomographic survey
D0330	Panoramic radiographic image
D0340	2D cephalometric radiographic image - acquisition,
	measurement and analysis
D0350	2D oral/facial photographic images obtained intraorally
	or extraorally
D0351	3D photographic image
D0470	Diagnostic casts
	The benefit for post-treatment records includes:No Cost
D0210	Intraoral - complete series of radiographic images

D0470 Diagnostic casts

D8010 D8020 D8030 D8040 D8050 D8060	Limited orthodontic treatment of the primary dentition
D8070	transitional dentition\$1,574.00
D8070	Comprehensive orthodontic treatment of the transitional dentition\$2.095.00
D8080	Comprehensive orthodontic treatment of the
D8090	adolescent dentition\$2,095.00 Comprehensive orthodontic treatment of the
D8090	adult dentition\$2.095.00
D8210	Removable appliance therapy – 1 per lifetime.
	Limited to children under the age of 16\$103.00
D8220	Fixed appliance therapy – 1 per lifetime. Limited to
D8660	<i>children under the age of 16</i> \$103.00 Pre-orthodontic treatment examination to monitor growth
00000	and development\$35.00
D8670	Periodic orthodontic treatment visitNo Cost
D8680	Orthodontic retention (removal of appliances, construction
	and placement of retainer(s))\$300.00
D8681	Removable orthodontic retainer adjustmentNo Cost
D8690	Orthodontic treatment (alternative billing to a contract fee)\$205.00
D8695	Removal of fixed orthodontic appliances for reasons other
	than completion of treatment\$189.00
D8696	Repair of orthodontic appliance – maxillary\$101.00
D8697	Repair of orthodontic appliance - mandibular\$101.00
D8698	Re-cement or re-bond fixed retainer – maxillary\$250.00
D8699 D8701	Re-cement or re-bond fixed retainer – mandibular
D8701 D8702	Repair of fixed retainer, includes reattachment – maxillary\$250.00
D8702 D8703	Repair of fixed retainer, includes reattachment – mandibular\$250.00 Replacement of lost or broken retainer – maxillary\$188.00
D8703 D8704	Replacement of lost of broken retainer – maximary
D8704 D8999	Unspecified orthodontic procedure, by report\$250.00
20000	

### D9000-D9999 XII. ADJUNCTIVE GENERAL SERVICES

D9110	Palliative (emergency) treatment of dental pain –	
	minor procedure	\$15.00
D9120	Fixed partial denture sectioning	No Cost
D9210	Local anesthesia not in conjunction with operative or	
	surgical procedures	No Cost
D9211	Regional block anesthesia	
D9212	Trigeminal division block anesthesia	No Cost
D9215	Local anesthesia in conjunction with operative or	
	surgical procedures	No Cost
D9219	Evaluation for moderate sedation, deep sedation or	
	general anesthesia	No Cost
D9222	Deep sedation/general anesthesia - first 15 minutes	
D9223	Deep sedation/general anesthesia - each subsequent	
	15 minute increment	\$45.00
D9230	Inhalation of nitrous oxide/analgesia, anxiolysis	
D9239	Intravenous moderate (conscious) sedation/analgesia -	
	first 15 minutes	\$188.00

subsequent 15-minute increment	D9243	Intravenous moderate (conscious) sedation/analgesia - each	
D9310 Consultation - diagnostic service provided by dentist or physician \$5.00   D9311 Consultation with a medical health care professional No Cost   D9410 House/extended care facility call \$72.00   D9420 Hospital or ambulatory surgical center call \$312.00   D9430 Office visit or observation (during regularly scheduled hours) - no other services performed No Cost   D9440 Office visit or observation (during regularly scheduled hours) - no other services performed No Cost   D9450 Case presentation, detailed and extensive treatment planningNo Cost D9610   D9612 Therapeutic parenteral drug, single administration \$15.00   D9630 Drugs or medicaments dispensed in the office for home use \$15.00   D9910 Application of desensitizing medicament \$15.00   D9910 Application of desensitizing resin for cervical and/or root \$45.00   D9920 Behavior management, by report No Cost   D9932 Cleaning and inspection of removable complete denture, maxillary   Mo Cost D9933 Cleaning and inspection of removable partial denture, maxillary   D9934 Cleaning and inspection of removable partial denture, maxillary </td <td>50040</td> <td></td> <td></td>	50040		
physician other than requesting dentist or physician \$5.00   D9311 Consultation with a medical health care professional No Cost   D9410 House/extended care facility call. \$72.00   D9420 Hospital or ambulatory surgical center call \$312.00   D9420 Office visit for observation (during regularly scheduled hours) – no other services performed. No Cost   D9440 Office visit - after regularly scheduled hours. \$30.00   D9450 Case presentation, detailed and extensive treatment planningNo Cost   D9610 Therapeutic parenteral drug, single administrations,   different medications \$45.00   D9630 Drugs or medicaments dispensed in the office for home use \$15.00   D9911 Application of desensitizing medicament. \$15.00   D9920 Behavior management, by report. \$101.00   D9931 Cleaning and inspection of removable complete denture, madillary.   D9932 Cleaning and inspection of removable complete denture, madibular.   D9933 Cleaning and inspection of removable partial denture, madibular.   D9944 Occlusal guard - hard appliance, full arch - <i>limited to 1 in 3 years</i> D9944			\$15.00
D9311 Consultation with a medical health care professional No Cost   D9410 House/extended care facility call \$72.00   D9430 Office visit for observation (during regularly scheduled hours) - no other services performed. No Cost   D9440 Office visit - after regularly scheduled hours. \$30.00   D9450 Case presentation, detailed and extensive treatment planningNo Cost   D9610 Therapeutic parenteral drug, single administration \$15.00   D9612 Therapeutic parenteral drugs, two or more administrations, different medications. \$63.00   D9610 Application of desensitizing medicament. \$15.00   D9911 Application of desensitizing resin for cervical and/or root surface, per tooth \$45.00   D9920 Behavior management, by report. \$101.00   D933 Cleaning and inspection of removable complete denture, maxillary. No Cost   D9934 Cleaning and inspection of removable partial denture, maxillary. No Cost   D9935 Cleaning and inspection of removable partial denture, maxillary. No Cost   D9934 Cleaning and inspection of removable partial denture, maxillary. No Cost   D9944 Cleaning and inspection of removable partial denture, maxillary. No Co	D9310		<b>*</b> = • •
D9410 House/extended care facility call. \$72.00   D9420 Hospital or ambulatory surgical center call \$312.00   D9430 Office visit for observation (during regularly scheduled hours) - no other services performed. No Cost   D9440 Office visit - after regularly scheduled hours. \$30.00   D9450 Case presentation, detailed and extensive treatment planningNo Cost   D9610 Therapeutic parenteral drug, single administration \$15.00   D9612 Therapeutic parenteral drugs, two or more administrations, different medications. \$63.00   D9910 Application of desensitizing medicament \$15.00   D9910 Application of desensitizing resin for cervical and/or root surface, per tooth. \$45.00   D9920 Behavior management, by report. \$101.00   D9930 Treatment of complications (post-surgical) - unusual circumstances, by report. No Cost   D9931 Cleaning and inspection of removable complete denture, maxillary. No Cost   D9933 Cleaning and inspection of removable complete denture, maxillary. No Cost   D9934 Cleaning and inspection of removable partial denture, maxillary. No Cost   D9934 Cleaning and inspection of removable partial denture, mandibular.	5.0.74		
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D9971 Odontoplasty - per tooth\$86.00			
D9973 External bleaching - per tooth\$30.00			
D9974 Internal bleaching - per tooth\$213.00			\$213.00
D9975 External bleaching for home application, per arch;	D9975		****
includes materials and fabrication of custom trays\$240.00			
D9985 Sales tax\$25.00			
D9986 Missed appointment\$20.00			
D9987 Cancelled appointment\$20.00			
D9990 Certified translation or sign-language services - per visitNo Cost			No Cost
D9991 Dental case management – addressing appointment	D9991		
compliance barriersNo Cost			
D9992 Dental case management - care coordinationNo Cost			
D9993 Dental case management - motivational interviewing\$27.00	D9993	Dental case management - motivational interviewing	\$27.00

D9994	Dental case management - patient education to improve	
	oral health literacy\$58.C	0
D9995	Teledentistry - synchronous; real-time encounterNo Co	st
D9996	Teledentistry – asynchronous; information stored and	
	forwarded to dentist for subsequent reviewNo Co	st
D9999	Unspecified adjunctive procedure, by report\$75.0	0

Copayments marked by '\*' do not include the cost of material and laboratory fees. Additional cost to patient is as follows:

- High noble metal (precious) up to \$145.00
- Titanium metal up to \$120 (covered with proof of allergy to other metals)
- Noble metal (semi-precious) up to \$120.00
- Predominantly base metal (non-precious) up to \$55.00
- Crown laboratory fees up to \$155.00
- Laboratory fees on dentures up to \$225.00
- Porcelain laboratory fees for D2610-D2644, D2929, D2961, D2962, D6600, D6601, D6608, and D6609 up to \$65.00
- Denture repair laboratory fees up to \$50.00
- All ceramic and/or porcelain crown material fees up to \$155.00

If services for a listed procedure are performed by the assigned Contract Dentist, the Enrollee pays the specified Copayment. During the course of treatment, your Contract Dentist may recommend the services of a dental specialist. Your Contract Dentist may refer you directly to a Contract Specialist; referral approval from Us is not required. However, certain procedures may require pre-treatment authorization prior to care. The Enrollee pays the Copayment specified for such services.

# SCHEDULE B

# Limitations of Benefits

- 1. The frequency of certain Benefits is limited. All frequency limitations are listed in *Schedule A, Description of Benefits and Copayments.*
- 2. Any procedures not specifically listed as a covered benefit in this Plan's *Schedule A* are available at 75% of the filed fees of the Enrollee's selected Contract Dentist or Contract Specialist, provided the services are included in the treatment plan and are not specifically excluded.
- 3. If the Enrollee accepts a treatment plan from the Contract Dentist that includes any combination of more than six crowns, bridge pontics and/or bridge retainers or implants, the Enrollee may be charged an additional \$30.00 above the listed Copayment for each of these services after the sixth unit has been provided.
- 4. General anesthesia or IV sedation is available when listed on the Schedule of Benefits, medically necessary, and previously approved.
- 5. The removal of asymptomatic third molars is not a covered benefit unless pathology (disease) exists, however it is available at 75% of the Enrollee's selected Contract Dentist or Contract Specialist's filed fees.
- 6. Benefits provided by a pediatric Dentist are limited to children, through the end of the month that the dependent child turns age 16.
- 7. The cost to an Enrollee receiving orthodontic treatment whose coverage is canceled or terminated for any reason will be based on the Contract Orthodontist's filed fee for the treatment plan. The Contract Orthodontist will prorate the amount for the number of months remaining to complete treatment. The Enrollee makes payment directly to the Contract Orthodontist as arranged.
- 8. Orthodontic treatment in progress is limited to new DeltaCare USA Enrollees who, at the time of their original effective date, are in active treatment started under their previous employer sponsored dental plan, as long as they continue to be eligible under the DeltaCare USA program. Active treatment means tooth movement has begun. Enrollees are responsible for all Copayments and fees subject to the provisions of their prior dental plan. We are financially responsible only for amounts unpaid by the prior dental plan for qualifying orthodontic cases.

# **Exclusions of Benefits**

- Any procedure that has poor prognosis for a successful result and reasonable longevity based on the condition of the tooth or teeth and/or surrounding structures, or is inconsistent with generally accepted standards for dentistry.
- 2. Services solely for conditions that are a result of hereditary or developmental defects, such as cleft palate, upper and lower jaw malformations, congenitally missing teeth and teeth that are discolored or lacking enamel, except for the treatment of newborn children with congenital defects or birth abnormalities.
- 3. Porcelain crowns, porcelain fused to metal or resin with metal type crowns and fixed partial dentures (bridges) for children under 16 years of age.
- 4. Lost, stolen or broken appliances including, but not limited to, full or partial dentures, space maintainers, crowns, fixed partial dentures (bridges) and orthodontic appliances.
- 5. Procedures, appliances or restorations if the purpose is to change vertical dimension, replace or stabilize tooth structure loss by attrition, realignment of teeth, periodontal splinting, gnathologic recordings, or to diagnose or treat abnormal conditions of the temporomandibular joint (TMJ), with the exception of procedures D9951 and D9952 as shown on *Schedule A*.
- Precious metal for removable appliances, metallic or permanent soft bases for complete dentures, porcelain denture teeth, precision abutments for removable partials or fixed partial dentures (overlays, implants, and appliances associated therewith) and personalization and characterization of complete and partial dentures.
- 7. Consultations or other diagnostic services for non-covered benefits.
- 8. Dental services received from any dental facility other than the assigned Contract Dentist or an authorized dental specialist (oral surgeon, endodontist, periodontist or Contract Orthodontist) except for Emergency Services as described in the Contract and/or Evidence of Coverage.
- 9. All related fees for admission, use, or stays in a hospital, out-patient surgery center, extended care facility, or other similar care facility.
- 10. Over-the-counter drugs; prescription drugs not administered by the Enrollee's selected Contract Dentist or Contract Specialist.
- 11. Dental expenses incurred in connection with any dental procedure started before the Enrollee's eligibility with the DeltaCare USA Program. Examples include: teeth prepared for crowns, root canals in progress, full or partial dentures for which an impression has been taken and orthodontics unless qualified for the orthodontic treatment in progress provision.
- 12. Changes in orthodontic treatment necessitated by accident of any kind.
- 13 Myofunctional and parafunctional appliances and/or therapies.
- 14. Composite or ceramic brackets, lingual adaptation of orthodontic bands.
- 15. Treatment or appliances that are provided by a Dentist whose practice specializes in prosthodontic services.

- 16. Dental services provided for or paid by a federal or state government agency or authority, political subdivision, or other public program other than Medicaid or Medicare.
- 17. Dental services required while serving in the Armed Forces or any country or international authority.
- 18. Dental services considered experimental in nature.
- 19. Orthognathic surgery.
- 20. Any dental services, or appliances, which are determined to be not reasonable and/or necessary for maintaining or improving the Enrollee's dental health, as determined by the DeltaCare USA Contract Dentist.
- 21. Treatment of malignancies, cysts, or neoplasms unless specifically listed as a covered benefit on this Plan's Schedule of Benefits. Any services related to pathology laboratory fees.
- 22. Orthodontic treatment must be provided by a licensed dentist. Self-administered orthodontics are not covered.

# SCHEDULE C

## **GROUP VARIABLES AND PREMIUMS**

- A. Client Name: Miami-Dade County Public Schools
- B. Group Number: See Appendix
- C. Effective Date: January 1, 2020
- D. Contract Term: 60 Months
- E. Eligible Present Employees: As defined by the Applicant.
- Eligible New Employees: As defined by the Applicant.
- F. Premiums per Month:

Plan Type: FLC50 <u>Divisions: 01001, 06101, 08001, 09101 (Low Plan)</u> Electida Primary: Encollage:	\$ 8.06
Florida Primary Enrollee:	φ ο.υο
Florida Primary Enrollee Plus One or More Dependent Enrollees:	\$20.53
Plan Type: FLC51 <u>Divisions: 01002, 06102, 08002, 09102 (High Pla</u> Florida Primary Enrollee:	<u>n)</u> \$13.05
Florida Primary Enrollee Plus One or More Dependent Enrollees:	\$33.32
Premium Payment to: Attn: Accounts Receivable	

 G. Remit Premium Payment to: Attn: Accounts Receivable Delta Dental Insurance Company P.O. Box 677006 Dallas, TX 75267-7006

# DeltaCare® USA

# Non-Discrimination Disclosure

### Discrimination Is Against the Law

We comply with applicable federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. We do not exclude people or treat them differently because of their race, color, national origin, age, disability, or sex.

Coverage for medically necessary health services are available on the same terms for all individuals, regardless of sex assigned at birth, gender identity, or recorded gender. We will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. We will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual.

If you believe that we have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance electronically online, over the phone with a customer service representative, or by mail.

DeltaCare USA PO Box 1803 Alpharetta, GA 30023-1803 1-800-422-4234 deltadentalins.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby. jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/ office/file/index.html.

We provide free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

We also provide free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact our Customer Service department.

**Protect your oral health.** Prevention is the key to avoiding tooth and gum problems. Brush and floss regularly, and visit the dentist for cleanings and exams. To learn more about prevention and avoiding dental problems, visit **deltadentalins.com**. You'll find oral health articles, videos and other tools and tips for caring for your teeth. Don't forget to sign up for *Grin!*, our free dental health e-magazine.

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Bạn có đọc được tài liệu này không? Nếu không, chúng tôi sẽ cử một ai đó giúp bạn đọc. Bạn cũng có thể nhận được tài liệu này viết bằng ngôn ngữ của bạn. Để nhận được trợ giúp miễn phí, vui lòng gọi 1-800-422-4234 (TTY: 711). (Vietnamese)

이 문서를 읽으실 수 있습니까? 읽으실 수 없으면 다른 사람이 대신 읽어드릴 수있 습니다. 한국어로 번역된 문서를 받으실 수도 있습니다. 무료로 도움을 받기를 원하시면 1-800-422-4234 (TTY: 711)번으로 연락하십시오. (Korean)

Nababasa mo ba ang dokumentong ito? Kung hindi, may tao kaming makakatulong sa iyong basahin ito. Maaari mo ring makuha ang dokumentong ito nang nakasulat sa iyong wika. Para sa libreng tulong, pakitawagan ang 1-800-422-4234 (TTY: 711). (Tagalog)

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هل تستطيع قراءة هذا المستند؟ إذا كنت لا تستطيع، يمكننا أن نوفر لك من يساعدك في قراءتها. ربما يمكنك أيضًا للحصول عل هذا المسنتد تكموبًا بلغتك للمساعدا ةلمجانية اتصل بـ - 4234-422-400-1 (TTY: 711). (Arabic)

Èske w ka li dokiman sa a? Si w pa kapab, nou ka fè yon moun ede w li l. Ou ka gen posiblite pou jwenn dokiman sa a tou ki ekri nan lang ou. Pou jwenn èd gratis, tanpri rele 1-800-422-4234 (TTY: 711). (Haitian Creole) Pouvez-vous lire ce document ? Si ce n'est pas le cas, nous pouvons faire en sorte que quelqu'un vous aide à le lire. Vous pouvez également obtenir ce document écrit dans votre langue. Pour obtenir de l'assistance gratuitement, veuillez appeler le 1-800-422-4234 (TTY : 711). (French)

Możesz przeczytać ten dokument? Jeśli nie, możemy Ci w tym pomóc. Możesz także otrzymać ten dokument w swoim języku ojczystym. Po bezpłatną pomoc zadzwoń pod numer 1-800-422-4234 (TTY: 711). (Polish)

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क्या आप इस दस्तावेज़ को पढ़ सकते हैं? यदि नहीं, तो हम इसे पढ़ने में आपकी सहायता करने हेतु किसी की व्यवस्था कर सकते हैं। आप इस दस्तावेज़ को अपनी भाषा में लिखा हुआ भी प्राप्त कर सकते हैं। निशुल्क सहायता के लिए, कृपया यहाँ कॉल करें 1-800-422-4234 (TTY: 711)। (Hindi)

คุณสามารถอ่านเอกสารนี้ได้หรือไม่? หากไม่ได้ เราสามารถหาคนมาช่วยคุณอ่านได้ นอกจากนี้ คุณยังสามารถรับเอกสารนี้ที่เขียนในภาษาของคุณได้อีกด้วย รับความชวยเหลือ ฟรีได้โดยโทรไปที่ 1-800-422-4234 (TTY: 711) (Thai)

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ਕੀ ਤੁਸੀਂ ਇਸ ਦਸਤਾਵੇਜ਼ ਨੂੰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇਕਰ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵਿੱਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰਨ ਲਈ ਕਿਸੇ ਵਿਅਕਤੀ ਨੂੰ ਲਿਆ ਸਕਦੇ ਹਾਂ। ਤੁਹਾਨੂੰ ਇਹ ਦਸਤਾਵੇਜ਼ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਲਿਖਿਆ ਹੋਇਆ ਵੀ ਪ੍ਰਾਪਤ ਹੋ ਸਕਦਾ ਹੈ। ਮੁਫ਼ਤ ਵਿੱਚ ਮਦਦ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ 1-800-422-4234 (TTY: 711) ਨੂੰ ਕਾਲ ਕਰੋ। (Punjabi)

Դուք կարո՞ղ եք կարդալ այս փաստաթուղթը։ Եթե ոչ, մենք որևէ մեկին կգտնենք, ով կօգնի ձեզ կարդալ։ Դուք կարող եք նաև այս փաստաթուղթը ստանալ գրված ձեր լեզվով։ Անվձար օգնության համար խնդրում ենք զանգահարել 1-800-422-4234 (TTY`711)։ (Armenian)

Koj nyeem puas tau daim ntawv no? Yog koj nyeem tsis tau, peb muaj neeg pab nyeem rau koj. Tsis tas li ntawd xwb, tej zaum kuj muab daim ntawv no sau ua koj hom lus tau thiab. Yog yuav thov kev pab dawb, thov hu rau 1-800-422-4234 (TTY: 711). (Hmong)

តើលោកអ្នកអាចអានឯកសារនេះបានទេ? បើសិនមិនអាចទេ យើងអាចឱ្យនរណាម្នាក់ជួយអានឱ្យលោ កអ្នក។ លោកអ្នកក៏អាចទទួលបានឯកសារនេះជាលាយលក្ខណ៍អក្សរជាភាសារបស់លោកអ្នកផងដែរ។ សម្រាប់ជំនួយឥតគិតថ្លៃ សូមទូរស័ព្ទទៅ 1-800-422-4234 (TTY: 711)។ (Cambodian)

צי קענט איר לײענען דעם דאָזיקן דאָקומנעט? אױב ניט,עמעצער דאָ קען אײַך העלפֿן אים צו לײענען. עס איז אױך מעגלעך, אַז איר קענט באַקומען דעם דאָזיקן דאָקומענט אין אײַער שפּראַר. פֿאַר אומזיסטע הילף קענט איר אָנקלינגען אָט די דאָזיקע נומער: 1-800-422-4234 ס'איז דאָ אַ נומער פֿאַר מענטשען, װאָס הערן ניט: 117 (Yiddish)

Díísh yíníłta'go bííníghah? Doo bííníghahgóó éí nich'į' yídóołtahígií nihee hóló. Díí naaltsoos t'áá Diné bizaad k'ehjí ályaago ałdó' nich'į' ádoolnįį́lgo bíighah. T'áá jiík'e shíká i'doolwoł ninizingo kojį' béésh holdiílnih 1-800-422-4234 (TTY: 711) (Navajo) If you have any questions or need additional information, call or write:

Toll Free 800-422-4234

Delta Dental Insurance Company P.O. Box 1803 Alpharetta, GA 30023